



MY VINNIES LOYALTY PROGRAM 2026 - TERMS AND CONDITIONS

By participating in the My Vinnies Loyalty Program (**Program**), customers agree to be bound by these Terms & Conditions. In these Terms and Conditions:

Vinnies OLD means St Vincent de Paul Society Queensland ABN 14211506904.

Participating Stores means stores run by Vinnies QLD in Queensland that are listed in **Schedule 1**.

Commencement Date means the date that the Program commenced which is Friday 26th of June 2026.

Closing Date means the date that the Program ends which is published in **Schedule 2**.

Loyalty Card means an authentic Loyalty Card issued by Vinnies QLD as set out below and as updated from time to time:



Stamps means authentic Vinnies QLD stamps that are applied to Loyalty Cards at Vinnies QLD stores when Eligible Purchases are made.

Eligible Purchases means purchases at Participating Stores that qualify to earn a stamp in accordance with these terms and conditions. Eligible Purchases do not include purchases of furniture or gift cards.

redeem or **redemption** means the process of handing in a Loyalty Card that has 10 Stamps on it for \$20 off the purchase being made at the time.



How the Program works

1. Collect 10 Stamps on the same Loyalty Card to receive \$20 off your next purchase, except gift cards, furniture and any items expressly excluded in these Terms.
2. Customers will receive one (1) Stamp for every \$20 spent in a single transaction on Eligible Purchases.
3. Multiple Stamps may be earned in one transaction. Examples:
 - a. A \$60 purchase earns 3 Stamps, but a \$59 purchase earns 2 Stamps only.
 - b. A coffee table is purchased for \$40 and in addition books are purchased for \$19 for a total of \$59. No Stamps are issued for this because the coffee table is not an Eligible Purchase and the balance of the transaction does not add to \$20.
4. Once 10 Stamps have been collected on one Loyalty Card that Loyalty Card may be redeemed for \$20 off a future purchase. Future purchases include anything in Participating Stores except for gift cards, furniture and any items expressly excluded in these Terms.
5. When redeeming a Loyalty Card, the redemption purchase must be to the value of \$20 or more. Vinnies QLD will not accept a redemption purchase less than \$20.
6. When making Eligible Purchases, the value of each transaction will not carry forward to future purchases. For example:
 - a. An Eligible Purchase of \$59 made in one transaction will earn 2 Stamps. If the same customer makes a \$1 Eligible Purchase in a separate transaction, even if it is on the same day, no Stamp will be issued because the value of the \$59 Eligible Purchase does not carry forward.
7. The Loyalty Card must be presented at the time of an Eligible Purchase to receive a stamp or redeem the reward.
8. Only one completed Loyalty Card may be redeemed per transaction.
9. When a Loyalty Card is redeemed, Vinnies QLD may keep the redeemed card or may strike through the card. A card that has been struck through in pen will be considered redeemed and/or invalid and will not be able to be redeemed in the future.

Participating stores and customers

10. Stamps are available at Participating Stores only. Loyalty Cards are redeemable at Participating Stores only. A list of Participating Stores can be found in **Schedule 1**.
11. Staff and volunteers of Vinnies QLD may participate in this Program however staff and volunteers must transact through the store manager for their Eligible Purchases and must not apply a Stamp to their own Loyalty Cards.



Exclusions

12. Loyalty Cards are not redeemable for cash, credit, or gift cards.
13. Loyalty Cards are personal to the customer and are not transferable.
14. Lost, stolen, damaged, or altered Loyalty Cards will not be replaced, refunded, or honored.
15. Stamps cannot be transferred, shared, copied, or combined between multiple cards.
16. Fraudulent use, tampering, or misuse of the Program may result in cancellation of a Loyalty Card and/or refusal of redemption of that Loyalty Card.
17. If an Eligible Purchase is refunded in accordance with Vinnies QLD refund policy, any Stamps awarded for that purchase may be reversed or cancelled.
18. Any refunds on redemption purchases will be considered in accordance with Vinnies QLD's refund / exchange policy, as indicated in stores

Modifications of terms and conditions and end of the Program

19. The Program commenced on the Commencement Date and will conclude on a date published on the Vinnies QLD website where these terms and conditions are found.
20. The Program will remain open for a minimum period of 90 days and after that Vinnies QLD may bring the Program to an end by giving 30 day's notice. Notice may be given by publishing the Closing Date in **Schedule 2** of these terms and conditions. Loyalty Cards that are not redeemed at the end of the Program will be invalid and incapable of redemption.
21. These terms and conditions may be modified at any time by Vinnies QLD altering the terms and conditions on this website. Vinnies QLD will provide reasonable notice of any material changes (including via its website) before they take effect. **Schedule 3** contains a summary of material changes made to these Terms and Conditions from time to time. The current version of these Terms and Conditions is the version published on the Vinnies QLD website. Vinnies QLD will not alter the amount required to earn Stamps or the amount that a customer will receive upon redemption when altering the terms and conditions.

Limitation on Liability

22. To the extent permitted by law, Vinnies QLD shall not be liable (and its related entities, officers, directors, employees and volunteers shall not be liable) for any



direct, indirect, incidental, special or consequential damages arising out of the Program and in the event of such liability, it shall be limited to the value of the reward earned (or that could be earned) by the customer.

23. The customer releases Vinnies QLD (and its related entities, officers, directors, employees and volunteers) from and against any and all claims, damages, losses, liabilities and other expenses relating to the customer's participation in the Program.
24. Nothing in these Terms excludes, restricts or modifies any rights or remedies under the Australian Consumer Law.

Personal Information collected

25. Vinnies QLD reserves the right to ask customers for their name and address information when redeeming purchases (including sighting confirming identification documents such as a driver's license, 18+ card or Senior's Card). Vinnies QLD will not take a copy of or keep any confirming identification documents for the purposes of the Promotion.
26. Personal information collected may be kept by Vinnies QLD to assist Vinnies QLD in the administration of the Program, for future planning of future promotions and marketing activities and for the purposes of Vinnies QLD's general purposes including any charitable or business purposes.
27. Vinnies QLD's privacy collection statement can be found [here](#).

Problems or Disputes

28. Customers may raise any issues with the administration of the Program using the details set out below:

email: shops@svdpqld.org.au

phone: 07 3010 1000

29. We undertake to respond to any concerns raised within a timely manner, and to provide a response to written complaints within 30 days.



Schedule 1 – List of Participating Stores

Vinnies Acacia Ridge	Vinnies Charters Towers	Vinnies Gordonvale	Vinnies Margate	Vinnies Ravenshoe
Vinnies Airlie Beach	Vinnies Childers	Vinnies Grovely	Vinnies Maroochydore	Vinnies Redbank Plains
Vinnies Albany Creek	Vinnies Chinchilla	Vinnies Gympie	Vinnies Maryborough	Vinnies Richlands
Vinnies Annerley	Vinnies Clermont	Vinnies Hermit Park	Vinnies McLean St (Bundaberg)	Vinnies Roma
Vinnies Arundel	Vinnies Cloncurry	Vinnies Hervey Bay (Pialba)	Vinnies Miles	Vinnies Rosewood
Vinnies Ashmore	Vinnies Collinsville	Vinnies Hughenden	Vinnies Monto	Vinnies Slacks Creek
Vinnies Atherton	Vinnies Cooktown	Vinnies Ingham	Vinnies Morayfield Market Plaza	Vinnies Smithfield
Vinnies Ayr	Vinnies Coolangatta	Vinnies Inglewood	Vinnies Moura	Vinnies South Rockhampton
Vinnies Barcaldine	Vinnies Coorparoo	Vinnies Innisfail	Vinnies Mt Gravatt	Vinnies Southport
Vinnies Bargara	Vinnies Corinda	Vinnies Ipswich	Vinnies Mt Isa	Vinnies Springfield
Vinnies Belgian Gardens	Vinnies Dalby	Vinnies Karalee	Vinnies Mt Tamborine North	Vinnies Springsure
Vinnies Berserker (Ford St)	Vinnies Deception Bay	Vinnies Kensington (Johanna Blvd)	Vinnies Mudgeeraba	Vinnies St George
Vinnies Biloela	Vinnies Dysart	Vinnies Kenmore	Vinnies Murgon	Vinnies Stafford
Vinnies Boonah	Vinnies Eagle Junction	Vinnies Keperra	Vinnies Nambour	Vinnies Stanthorpe
Vinnies Bowen	Vinnies Edmonton	Vinnies Killarney	Vinnies Nelly Bay (Magnetic Island)	Vinnies Stones Corner
Vinnies Bribie Island (Woorim)	Vinnies Emerald	Vinnies Kingaroy	Vinnies Nerang	Vinnies Taroom
Vinnies Brighton	Vinnies Emu Park	Vinnies Kirwan	Vinnies Newstead	Vinnies Theodore
Vinnies Browns Plains	Vinnies Eumundi	Vinnies Landsborough	Vinnies Noosaville (Tewantin)	Vinnies Toowoomba (Madonna House)
Vinnies Burleigh Waters	Vinnies Fortitude Valley	Vinnies Lawnton	Vinnies Oakey	Vinnies Townsville
Vinnies Cairns Showgrounds	Vinnies Garbutt (Townsville Domain)	Vinnies Loganlea	Vinnies Ormiston	Vinnies Tugun
Vinnies Calliope	Vinnies Gatton	Vinnies Longreach	Vinnies Paddington	Vinnies Tully
Vinnies Caloundra	Vinnies Gladstone	Vinnies Mackay	Vinnies Palm Beach	Vinnies Victoria Pt
Vinnies Cannon Hill	Vinnies Goondiwindi	Vinnies Mackay (North)	Vinnies Pimpama	Vinnies Virginia
Vinnies Capalaba		Vinnies Manunda	Vinnies Proserpine	Vinnies Warwick
Vinnies Charleville		Vinnies Mareeba	Vinnies Rainbow Beach	Vinnies Warwick (Grafton St)
				Vinnies West End
				Vinnies Wondai
				Vinnies Wynnum
				Vinnies Yeppoon

Schedule 2 – Closing Date

To be advised.

Schedule 3 – List of changes to the Terms and Conditions

Version	Effective Date	Summary of changes
1	26 June 2026	Original pilot terms
2	15 September 2026	- Removed references to the Program being a pilot. - Expanded the list of Participating Stores in Schedule 1 (and pilot stores remain). - Amended the Program end and Closing Date provisions following the expansion of the pilot program. - Made minor administrative and formatting updates.